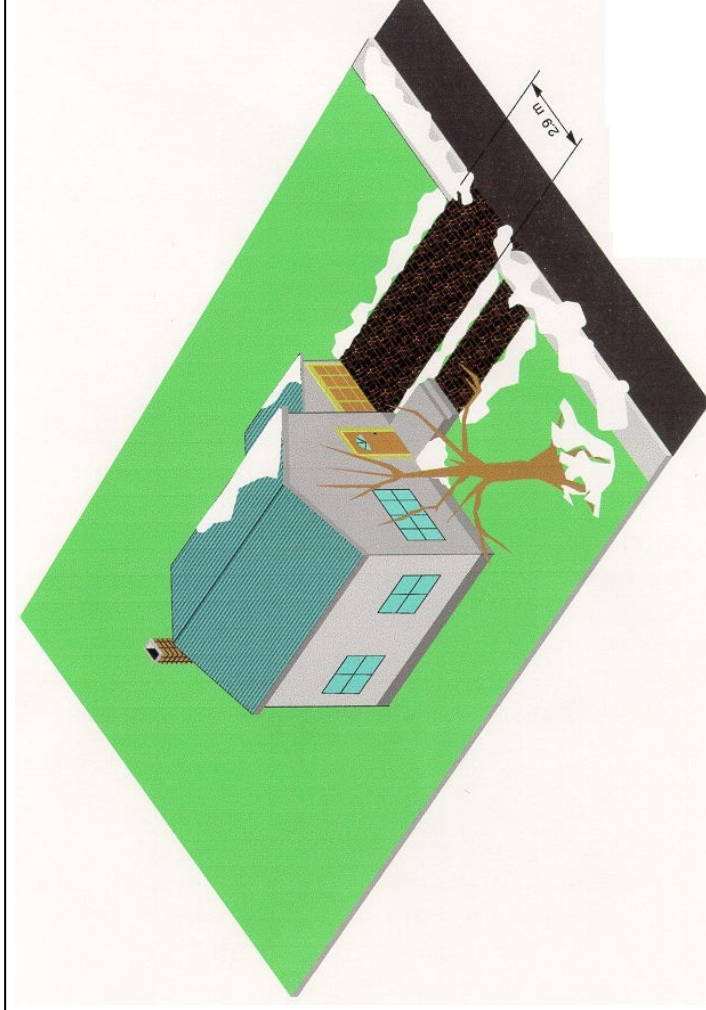


## Driveway Snow Windrow Opening Program



### Where possible, Driveway Snow Windrows are Opened

The illustration above outlines the objectives of the City's Driveway Snow Windrow Opening Program. Residents should note that, due to the nature of the equipment used (or limitations of the program), there is some residual snow left in the driveway that the resident will have to clear themselves.

Residents should note the width of the driveway being opened. The program is designed to create an opening of about three metres wide - or about wide enough for a car to pass safely. This service is not provided on streets that have narrow boulevards and continuous on-street parking.

To make this activity effective, residents are asked to remove parked cars from the roadway when ploughing operations are in progress.

## Protecting the Environment

Transportation Services developed a comprehensive Salt Management Plan in 2001. The plan was prepared proactively in anticipation to Environment Canada's Code of Practice for the Environmental Management of Road Salts, which was announced in April, 2004. We were ready early!

The Salt Management Plan ensures that the City stores and uses road salt in such a way as to ensure road safety and minimize the effect of salt on the environment. It adopts best handling practices for salt and uses new technologies to ensure its most effective use over the road system.

A summary of the City's Salt Management Plan is available at:  
[www.toronto.ca/transportation/roads](http://www.toronto.ca/transportation/roads)

## Frequently Asked Questions

**Q:** "Why has the plough not been to my street?"

**A:** Snow ploughing is not an instantaneous activity. On local streets it can take up to 15 - 20 hours after the end of a snow storm to complete ploughing a route.

**Q:** "I have called everybody at the City and can't get an answer."

**A:** To avoid overloading the City's work order system please call only one person when calling to report a snow clearing problem.

**Q:** "Will my steps, walkway and driveway be cleared?"

**A:** Steps, walkways and driveways are on private property and will not be cleared by the City. For driveway entrances, there are physical limitations to the equipment that is used, where possible. The plough can only clear a snow depth of 10cm for a distance of 1.2 metres inside a typical driveway. Deeper amounts of snow will result in snow overspill.

**Q:** "After I finish clearing my driveway, why does the plough drive by and mess it all up?"

**A:** On local streets it can take 15 - 20 hours after the end of the storm to complete a ploughing route. It would be better to wait until the ploughs have gone by before you finish clearing the snow from your walkway and driveway at the street.